

Overview

- **Prior Users:**
 - Click on **Forgot Password** and you will receive an email at the address located on the account prompting you to log in
 - **Username:** National Producer Number without leading zeros.
 - **Employee ID:** National Producer Number without leading zeros
 - **Password:** Previously created password

- **New Users:**
 - Click on "Create an Account," and enter your National Producer Number without leading zeros in the National Producer Number field.
 - Next complete your profile set up including a password. Once your profile has been created, you will find your listed 2022 certification tasks.
 - It takes approximately **3-5 days *after*** the producer's effective date to be able to register/login to CMP. (Effective date according to Producer Pro)

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Returning Producer or Agency Login

Navigate to <https://hcsc.cmpsystem.com/> to login.

Producers and agencies returning to certify for the current year will need to login using their NPN and password.

HCSC
Health Care Service Corporation

TECHNICAL NOTE
This site works best when using Microsoft Edge, Google Chrome or Firefox Internet browsers. Using Internet Explorer may result in technical difficulties.

The first time you access the new site after **5/10/21** you will need to use the **Forgot your password?** link to reset your password to access the new site.

SIGN IN

Username (NPN or Email)

Password

Login

Forgot your username?
Forgot your password?

REGISTRATION

If you're a first time visitor, please click below to register an account.

Create a New Account

Resources

- HCSC Home
- HCSC Code of Business Ethics and Conduct

If this is your first time logging in this training period, you will need to verify your NPN.

HCSC
Health Care Service Corporation

HCSC **TRANSCRIPT**

National Producer Number (NPN)

Enter YOUR NPN

Enter YOUR NPN

- Taking the attestations as an Agency enter the Agency NPN
- Taking the test as an Individual enter your NPN
- Any concerns or questions contact bcmrcertification@hcsc.net

Submit

There are required fields in this form marked **!**

It is important to note the following:

- If you used the agency login, make sure you enter the agency NPN on this page
- If you used your producer login, make sure you enter your NPN on this page

! **IMPORTANT:** If you enter the incorrect NPN, you will not be assigned the correct training. If you complete the wrong training, you will have to take the correct one. Training cannot be transferred from one account to another.

National Producer Number (NPN)

Enter YOUR NPN

Enter YOUR NPN 

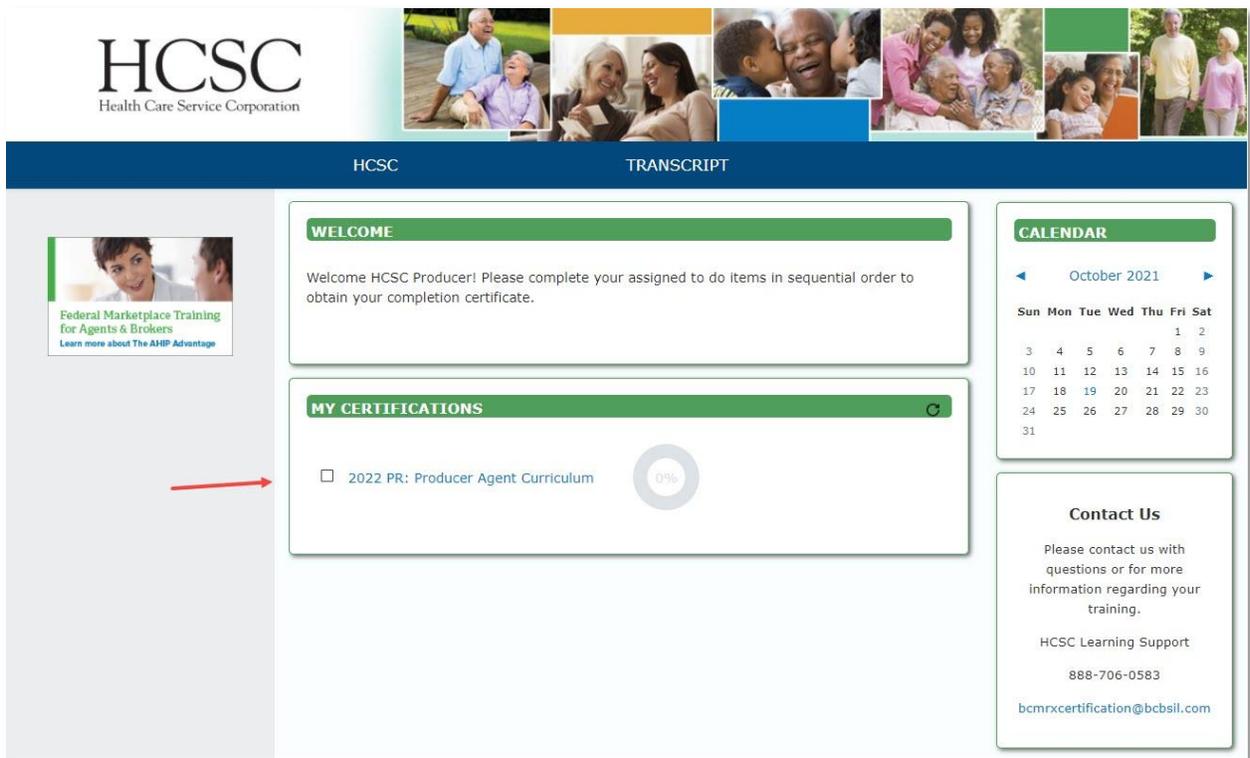


Invalid EID

- Taking the attestations as an Agency enter the Agency NPN
- Taking the test as an Individual enter your NPN
- Any concerns or questions contact bcmrxcertification@hcsc.net

There are required fields in this form marked .

If you see an error that the EID/NPN is invalid, make sure you did not enter leading zeros. If you continue to receive an error, contact bcmrxcertification@hcsc.net for further assistance.



HCSC
Health Care Service Corporation

HCSC TRANSCRIPT

WELCOME

Welcome HCSC Producer! Please complete your assigned to do items in sequential order to obtain your completion certificate.

CALENDAR

October 2021

Sun	Mon	Tue	Wed	Thu	Fri	Sat
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
						31

MY CERTIFICATIONS

- 2022 PR: Producer Agent Curriculum 0%

Contact Us

Please contact us with questions or for more information regarding your training.

HCSC Learning Support
888-706-0583
bcmrxcertification@bcbsil.com

If you entered a valid NPN, you will then be directed to the dashboard. Here, you should see your assigned training. Click on the name of the course to begin. You can also see your course progress on this page.

New Producer or Agency Account Creation

Navigate to <https://hcsc.cmpsystem.com/> to login.

New Producers or Agencies will click on the "Create a New Account" button.



IMPORTANT: Once the Agency Principle has completed all certification, *and only then*, an email will be sent to both the Agency Principle & Agency email addresses listed in ProducerPro, asking them to register the agency.

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Health Care Service Corporation

TECHNICAL NOTE
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Resources
HCSC Home
HCSC Code of Business Ethics and Conduct

SIGN IN
Username (NPN or Email)
Password
Login
Forgot your username?
Forgot your password?

REGISTRATION
If you're a first time visitor, please click below to register an account.
[Create a New Account](#)

You will then need to enter your NPN.

HCSC
Health Care Service Corporation

National Producer Number (NPN)
Enter YOUR NPN
Enter YOUR NPN
Submit
There are required fields in this form marked **!**

- Taking the attestations as an Agency enter the Agency NPN
- Taking the test as an Individual enter your NPN
- Any concerns or questions contact bcmrxcertification@hcsc.net

If you do not know your NPN, contact bcmrxcertification@hcsc.net for further assistance.

It is important to note the following:

- If want to create an agency account, make sure you enter the agency NPN on this page
- If want to create a producer account, make sure you enter your NPN on this page



IMPORTANT: If you enter the incorrect NPN, you may not be able to create an account or you may not be assigned the correct training.

If you have entered a valid NPN, you will then be directed to the confidential information entry screen.

Step 1 of 3

▼ Confidential Information

Please fill out the following required fields:

Last name ❗ 🗑️
Enter last name on the account

DOB ❗
Enter date of birth (mm/dd/yyyy)

Last 4 Digits of SSN ❗
Enter last 4 digits of social security number

There are required fields in this form marked ❗.

There are 3 fields required on this page:

- Last name – this will likely be populated for you
 - Agencies – this will say "N/A"
- DOB – this is your date of birth in mm/dd/yyyy format
 - Agencies – Enter any date in the past
- Last 4 Digits of SSN
 - Agencies – last 4 digits of the Agency Tax ID

After you click submit, you will be directed to step 2. This is where you will fill out the rest of your profile.

The required fields are:

- First name
- Last name – will already be filled in
- NPN
- Confirm NPN
- Password
- Confirm Password
- Email address
- Confirm email address
- Mailing address

Step 2 of 3

▼ Confidential Information

Provide some information to uniquely identify yourself for the AHIP Medicare Training System

Last name	<input type="text" value="Test2"/>
DOB	<input type="text" value="01/01/1990"/>
Last 4 Digits of SSN	<input type="text" value="1111"/>

▼ Personal Information

Prefix	<input type="text"/>
First name	<input type="text" value="Jackie"/>
Middle name	<input type="text"/>
Last name	<input type="text" value="Test2"/>
Suffix	<input type="text"/>
Designation	<input type="text"/>
Additional information	
Company name	<input type="text"/>
Job title	<input type="text"/>
Phone number	<input type="text" value="6081111111"/>

▼ National Producer Number

Please provide your National Producer Number (NPN) if you have one. Your NPN will serve as your username.

NPN	<input type="text" value="19501953"/>
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[Click here to look up NPN on NIPR website.](#)

Confirm NPN	<input type="text" value="19501953"/>
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Verify NPN



NOTE: Agencies cannot use the NIPR lookup tool. If you need assistance locating your NPN, contact bcmrxcertification@hpsc.net.

▼ Password
Provide a password to access the system. The password must have at least 12 characters, at least 1 digit(s), at least 1 lower case letter(s), at least 1 upper case letter(s)

Password 
Enter Password

Confirm password 
Verify Password

▼ Email address
Please provide an email address. This email address will be used for password recovery, system notifications, and as your username should you not have an assigned National Producer Number.

Email address 
Enter email address

Confirm email address 
Verify email address

▼ Mailing Address
Provide the mailing address you can be reached at.

Address 1 

Address 2

City 

State / Territory 

Zip code 
Enter your five digit zip code

Country

There are required fields in this form marked .

 **IMPORTANT:** Email addresses must be unique. This means if you used an email address for another account, you cannot reuse it.

Once you have filled out all information and click "Register" you will be directed to a confirmation screen that displays your username. This is the same as the NPN you entered.

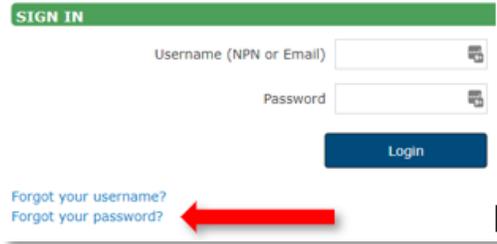
Step 3 of 3
Your account has been created.

Please note your username below. You will need this information for future logins to the site.

Username: 19501953

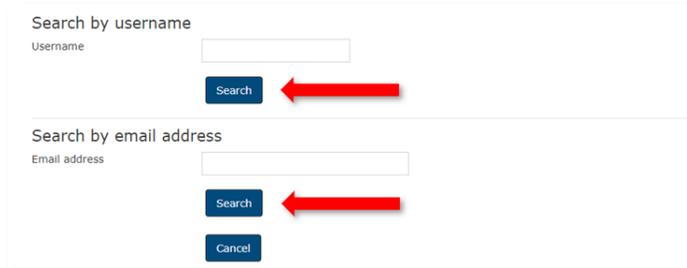
Password Reset

1. Navigate to the HCSC Training site.
2. Click the “Forgot your password?” link.



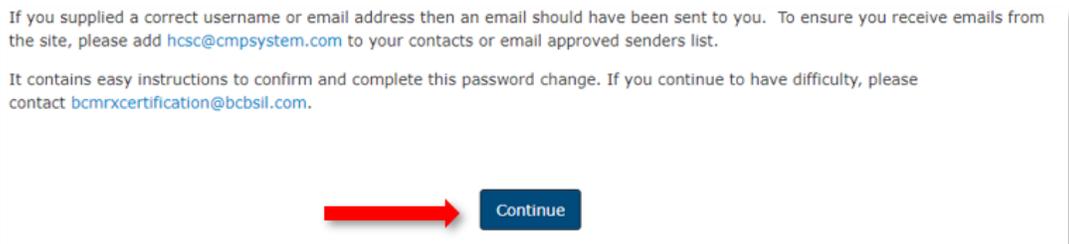
The screenshot shows a 'SIGN IN' form with two input fields: 'Username (NPN or Email)' and 'Password'. Below the fields is a 'Login' button. At the bottom left, there are two links: 'Forgot your username?' and 'Forgot your password?'. A red arrow points to the 'Forgot your password?' link.

3. Enter your username or email address, then click the Search button.



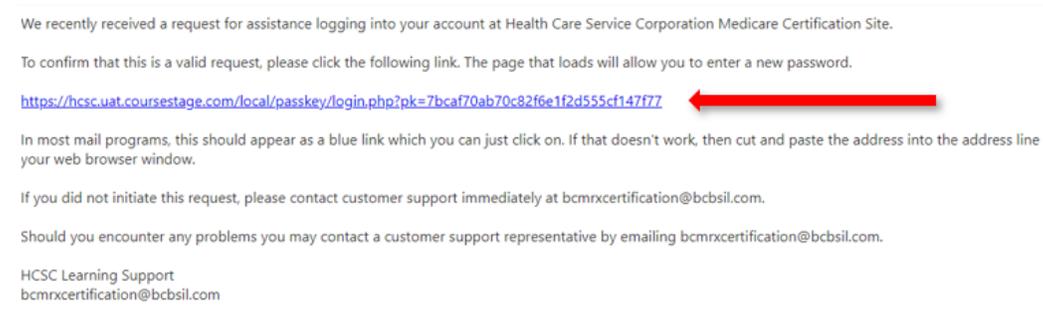
The screenshot shows two search sections. The first is 'Search by username' with a 'Username' input field and a 'Search' button. The second is 'Search by email address' with an 'Email address' input field, a 'Search' button, and a 'Cancel' button. Red arrows point to both 'Search' buttons.

4. You will receive confirmation that an email was sent out. Click the Continue button.



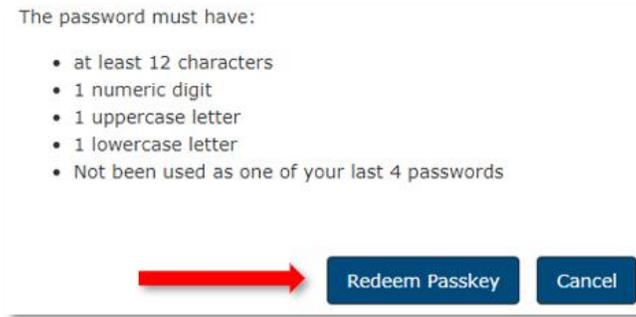
The screenshot shows an email confirmation message. It contains the following text: 'If you supplied a correct username or email address then an email should have been sent to you. To ensure you receive emails from the site, please add hpsc@cmpsystem.com to your contacts or email approved senders list. It contains easy instructions to confirm and complete this password change. If you continue to have difficulty, please contact bcmrxcertification@bcbsil.com.' At the bottom, there is a 'Continue' button with a red arrow pointing to it.

5. Navigate to your email inbox. You should find a “Change password confirmation” email. Click the link in the email. If the link is not hyper-linked or blue, please copy and paste the URL into your browser.

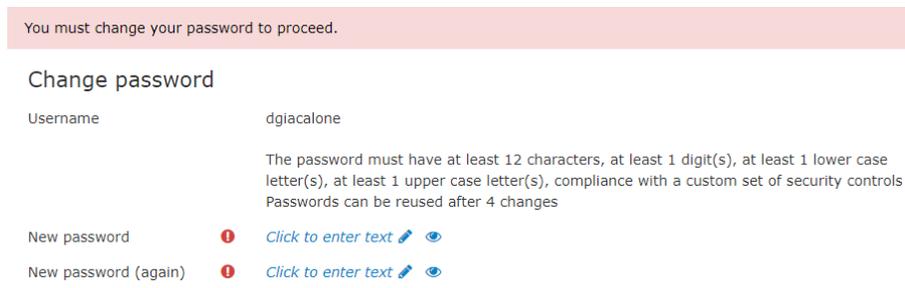


The screenshot shows an email with the following text: 'We recently received a request for assistance logging into your account at Health Care Service Corporation Medicare Certification Site. To confirm that this is a valid request, please click the following link. The page that loads will allow you to enter a new password. <https://hpsc.uat.coursestage.com/local/passkey/login.php?pk=7bcaf70ab70c82f6e1f2d555cf147f77> In most mail programs, this should appear as a blue link which you can just click on. If that doesn't work, then cut and paste the address into the address line your web browser window. If you did not initiate this request, please contact customer support immediately at bcmrxcertification@bcbsil.com. Should you encounter any problems you may contact a customer support representative by emailing bcmrxcertification@bcbsil.com. HCSC Learning Support bcmrxcertification@bcbsil.com' A red arrow points to the blue hyperlink.

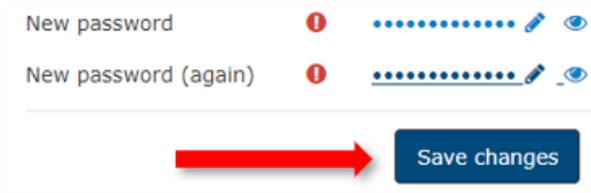
- You will be directed to a page showing the password requirements. Click the Redeem Passkey button.



- You will be directed to a page where you may enter a new password.



- Enter your new password twice, then click the Save changes button.



- You will receive a confirmation of the password change and can click the Continue button to be directed to your dashboard.



IMPORTANT: It can take up to 10 minutes to receive a password reset email. Please give plenty of time before submitting another password reset request. Once you submit another request, the first one will become invalid and you will see an error.